



## **WARRANTY TERMS & CONDITIONS**

All "AZURE" spearguns are guaranteed, against defects in material or workmanship under normal recreational usage. The warranty period is for 3 years starting from the original purchase date only, and covers the trigger mechanism, and wooden speargun body for distortions and delamination. In order for the warranty period to be valid, the purchase date must be verified by a valid sales receipt indicating the date of purchase, or by having registered the on line through the azure website. Warranty claims are accepted only upon return of the defective product. The warranty does not cover wearable parts like powerbands, line, shaft, and does not cover accidental damages.

All "AZURE" carbon blades are guaranteed against breakage failure for 2 years, starting from the original purchase date only. In order for the warranty period to be valid, the purchase date must be verified by a valid sales receipt indicating the date of purchase or by having registered on line through the azure website. "AZURE" reserves the right to replace or not the blade after inspection, based on the damage of the fin and the way it was broken. Warranty claims are accepted only upon return of the defective product. "AZURE" will determine if the fin was abused or if it was a structural failure in the Carbon Fibers. Dents, tear and scratches, are not covered by this warranty. The assembly and alignment of the carbon blade in the footpocket is a very important process, therefore AZURE accepts warranty claims only for carbon blades that have been assembled in footpockets by AZURE itself.

## **WARRANTY CLAIM INSTRUCTIONS**

Please note that upon receiving your claim and defective product, the decision will be either immediate product replacement with a similar product/model, or repair/refurbishment of the same product, depending on "AZURE" assessment. In case of repair/refurbishment the time to completion can be up to four weeks depending on the work/repair needed.

"AZURE" is not responsible for shipping the defective product back to the "AZURE" facility. This is under the responsibility and expense of the user. If however the product is covered under warranty, the user will not be responsible for freight back to his address.

"AZURE" reserves the right to refuse warranty service if the valid sales receipt cannot be provided or if the product has not be registered, or if the information is incomplete, illegible, or incorrect.

For any repaired or replaced product (or part) the original warranty will not be extended beyond the warranty period that has taken effect from the original date of purchase.

If the Product is found not to be covered by the terms and conditions of this Warranty, or needs additional non-warranty work, "AZURE" reserves the right to charge a handling fee.

The user should first contact "AZURE" by email before shipping the defective product. The email should contain a description of the problem/defect located, and include some explanatory photos. Also the serial number of the product must be provided. The user afterwards will receive a response, and will be prompt to ship the product to the "AZURE" address. The user should inform AZURE about the details and method of shipment, and must include inside the shipment a copy of the original purchase

document/receipt (if not registered on line), the user's contact name, telephone number, email and return shipping address.

## **DEFECTS NOT COVERED BY THE WARRANTY PROGRAM**

All "AZURE" spearguns are guaranteed against defects in material or workmanship under normal recreational usage, covering the trigger mechanism, and wooden speargun body for distortions and delamination. The following defects or damages are not covered by this warranty program:

- Defects or damage caused by normal wear, by inappropriate, extraordinary, or incorrect operation and usage.
- Defects or damage caused by blows, falls, hits by other objects, hits with rocks, etc.
- Defects or damages caused by incorrect or by lack of maintenance.
- Defects or damages caused by failure to follow the product Manual.
- Defects or damages that do not interfere with the product's good operation.
- Scratches, dents, etc on the external surfaces.
- Defects or damages caused by chemical substances, by exposure to excessive temperatures, and prolonged exposure to sunlight.
- Defects or damages resulting from modifications or by tampering without authorization.
- Defects or damages resulting from the usage of incompatible components (ex. incompatible spearshaft).
- Defects or damages resulting from overloading the speargun in values above the manufacturer recommendations.
- Defects or damages to the trigger mechanism resulting from banging the spearshaft inside the mechanism during charging.
- All components subject to normal wear (rubber bands, spearshafts, wishbones, trigger mechanisms after excessive usage) are not covered by the warranty.

All "AZURE" carbon blades are guaranteed against breakage failure under normal recreational usage.

The following defects are not covered by the warranty program:

- Defects, damage or breakage to carbon blades that have not been assembled in footpockets by "AZURE".
- Defects or damage or breakage to carbon blades caused by blows, falls, hits by other objects, hits and scratches with rocks, etc.
- Defects or damages or breakage to carbon blades that do not interfere with the product's good operation.
- Scratches, tear, dents, etc, on the external surfaces.
- Defects or damages or breakage to carbon blades caused by chemical substances, by exposure to excessive temperatures, and prolonged exposure to sunlight.

## **LIMITATION OF LIABILITY**

“AZURE” will not be liable for any accident, injury or damage that may, directly or indirectly, occur to yourself, to other persons, property, or animals resulting from the use of “AZURE” products. Failure to follow the warnings, the safety, the operating and maintenance instructions and manuals, could result in serious accidents, injuries or even death for which “AZURE” will not be held liable.

“AZURE” will not be liable for accidents to yourself, to other persons, property, or animals arising from products that have been tampered, modified, improperly used, inadequate maintained, unsafely operated, damaged, or improperly combined with other components or materials.

“AZURE” will not compensate for any inconveniences that might be caused by the incapability to use this product, or for any potential expenses incurred while the product is being repaired or replaced.

“AZURE” will not be liable for any agreements written or oral except of those that are part of the “warranty statement”.

“AZURE” entire liability shall be limited to the repair or replacement of this product.